



Receipt

Attorney's Docket No. 8190-424

Technology Center 2100

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:

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Hein et al.

Appl. No.:

09/656,678

Group Art Unit:

2161

Filed:

September 7, 2000

For:

SYSTEM FOR ISSUE IDENTIFICATION, PRIORITIZATION, AND

RESOLUTION AND ASSOCIATED METHOD

February 12, 2001

Commissioner for Patents
Office of Initial Patent Examination
Customer Service Center
Washington, DC 20231

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REQUEST FOR CORRECTED FILING RECEIPT

Sir:

In reviewing the Filing Receipt for the above referenced application, Applicant notes that errors appear as noted on the enclosed copy of the Filing Receipt. Applicant requests that a corrected Filing Receipt be issued.

Respectfully submitted,

Kevin R. Lyn

Registration No. 42,818

ALSTON & BIRD LLP

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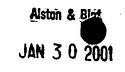
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Tracey S. (Wright - RT) 2091010v





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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/656,678	09/07/2000	2161	840	8190-424	8	10	2

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FILING RECEIPT



Date Mailed: 12/22/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Walter J. Hein, Bothell, WA; Bradley J. Taylor, Everett, WA; Neil S. Smith, Snohomish, WA; Christopher L. Gribskov, Everett, WA;

Continuing Data as Claimed by Applicant

Foreign Applications

If Required, Foreign Filing License Granted 10/24/2000

Title

Issue.

System for issuse identification, prioritization, and resolution and associated method

Preliminary Class

705

Data entry by : BROWN, ROSCOE

Team : OIPE

Date: 12/22/2000







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Bib Data Sheet

CONFIRMATION NO. 1936

SERIAL NUMB 09/656,678	ER	FILING DATE 09/07/2000 RULE	CLASS 705		GROUP ART UNIT 2161			ATTORNEY DOCKET NO. 8190-424	
Bradley J. Neil S. Smi Christopher ** CONTINUING ** FOREIGN APF	Taylonith, Ser L. G	Bothell, WA; or, Everett, WA; Snohomish, WA; Gribskov, Everett, WA A *********************************	***			·			
Foreign Priority claimed 35 USC 119 (a-d) conditions yes no Met after wet Verified and Acknowledged Examiner's Signature initials					SHEETS TOTAL DRAWING CLAI 8 10		MS	INDEPENDENT CLAIMS 2	
ADDRESS 826									
TITLE					- • - •	*			
System for Issue	iden	tification, prioritization	, and re	solution and a	ssociat	ted met	hod		
RECEIVED	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:					All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			

